## LCFPD VPN Installation Instructions (PC use only)

First start by removing the old software:

Open Control panel and go to Programs and Features



## Find the Pulse Secure Entries

						x	
Control Panel +	All Control Panel Items	-	Search Pr	rograms and Fe	atures	<b>P</b>	
<u>File Edit View Tools Help</u>							
Control Panel Home View installed updates Turn Windows features on or	Control Panel Home       Uninstall or change a program         View installed updates       To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.         Turn Windows features on program       To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.						
off	Organize 🔻					0	
Install a program from the	Name	Publisher	Installed On	Size	Version	-	
network	<ul> <li>Paquete de idioma de Microsoft ReportViewer 2010 R</li> <li>PCL Printer Driver Uninstaller</li> <li>PhoneRescue for Android</li> <li>PowerChute Network Shutdown</li> <li>PS2 Driver Uninstaller</li> <li>Pulse Application Launcher</li> <li>Pulse Secure 9.1</li> <li>Pulse Secure Network Connect 8.2</li> <li>Pulse Secure Network Connect 8.3</li> <li>Pulse Secure Network Connect 9.0</li> <li>Pulse Secure Setup Client 64-bit Activex Control</li> <li>Pulse Secure Setup Client Activex Control</li> </ul>	Microsoft Corporation Canon Inc. iMobie Inc. Schneider Electric Canon Inc. Pulse Secure, LLC Pulse Secure, LLC	12/26/2018 10/18/2016 8/9/2018 6/10/2020 4/20/2017 3/20/2020 5/26/2021 9/28/2017 7/17/2019 4/19/2021 5/26/2021 5/26/2021 5/26/2021	12.4 MB 5.51 MB 800 KB	10.0.40219 6, 5, 0, 0 3.6.0.0 4.2.0 6, 6, 1, 0 9.0.1733 9.1.8575 8.2.1.41241 8.3.7.65025 9.0.3.64085 9.1.11.8575 3.1.1.1 3.1.1.1		
	Puise Secure Terminal Services Client     Puil TY release 0.74 (64-bit)     Realtek Audio Driver     Security Wizard     Security Wizard     Currently installed programs Total size: 12	Puise secure, LLC Simon Tatham Realtek Semiconductor Corp. American Power Conversion	12/23/2020 10/6/2020 3/30/2021 6/10/2020 10/12/2015	3.80 MB 457 MB	8.3.7.63025 0.74.0.0 6.0.8934.1 1.03		

Click on one and then click on uninstall above. Repeat for each Pulse Secure Item until they are all gone.

Restart your computer

Now you can install the new VPN client

Download the install file PulseSecure.x64.msi from FERN, under Information Technology/Software Links

Double click this file to install it.

You will see this window pop up.



Click Next



Click Install. It may take a minute before it does something.

You might see a pop up about user account control, click yes.



Click on Install this driver software anyway

You may see a couple of blue pop up Windows, click yes or OK to these.



Click finish

Now you should see a new icon down by the time



Click on this and then click Open Pulse Secure

## You should see this

<b>Secure</b> −×				
File Help				
Connections + /	×			
No Connections				
© 2010-2021 by Pulse Secure, LLC Close	e			

Click on the "+" (plus sign)

Fill in the windows that pops up

Add Connection	×
Type: Policy Secure (UAC) or Connect Secure (VPN)	•
Name:	
Server URL:	
Connect Add Cance	

Edit Connection	$\times$
Type:	
Policy Secure (UAC) or Connect Secure (VPN)	-
Name:	
LCFPD VPN	
Server URL:	
https://connect.lcfpd.org	
Connect Save Cance	

Click save



To start a session click connect

Fill in you user name and password and click connect

Secure				
Connect	t to: LCFPD VPN			
	<u>U</u> ser Name:			
	jkalupski			
	Password:			
	•••••			
	Save settings			
		Connect	Cancel	